

Access Statement – Kelvedon Hatch

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01277 372 773
- Site Page www.campingandcaravanningclub.co.uk/kelvedonhatch

Your Arrival on Site

- Train station 6 miles from site. Bus stop is approx. 0.5
- There are two brown signs off the A128, one large site sign on entrance
- One keypad operated barrier that is automatic on exit. It's locked between 11pm and 7am
- Overnight parking is available by the side reception
- Arrival surface is tarmac leading to loose gravel
- The visitors parking doubles as the overnight which is 10m from the main gate
- New arrivals should pull up to reception. The surface is tarmac and it's reasonably level
- There is now 1 designated accessible space next to the reception
- There is a free standing handrail
- 2 steps & a small step into reception also a slope

Your Check in

- The reception is clearly signed for arrivals
- Opening hours are 9am-10:30am then 4pm-6pm
- Level concrete slabs
- Slight lip on the door
- Good clear floor space in reception
- No low level reception counter, but clipboards are available

Your Pitch

- 1 Car can be parked next to all pitches on site
- Four pitches close to the accessible room
- Hardstanding pitches are loose, large gravel on two, compact smaller gravel on two
- Many level hardstanding and grass pitches are close to the site road

Your Facilities

- There is a clear, well maintained path leading to the facilities
- There is a gentle ramp leading in to the blocks
- There is a small lip in to the ladies and gents, level to family and accessible room
- All sinks have push button taps throughout
- There are fold down seats in all showers
- The showers are operated by a push button in men's and ladies and a dial in the family room
- The showers have a step down
- The facility block has ceiling lights & wall mounted lights above mirrors

Your Accessible Facilities

- There is a flat level Tarmac path leading to the accessible facility
- There is flat level access in to the accessible facility
- There are handrails next to the toilet
- There is a paddle flush handle
- There is transfer space to the left of the toilet
- The wash basin can be reached from the toilet
- The washbasin has larger than normal lever top taps
- There is a hand dryer located in the room
- There is a low level mirror above the sink that does not extend to full height
- The shower has a number of handrails. The shower is dial operated
- The shower is open access, not a cubicle
- The shower head is height adjustable
- The floor is nonslip
- There is a hair dryer
- There is an emergency chord next to the toilet and in the shower. Both can be reached from the floor
- The emergency alarm cannot be heard from either staff pitches or reception
- The accessible room can be accessed with a RADAR key

Your Laundry and Food Preparation Areas

- The laundry and food preparation areas both have level access
- The approach path is tarmac
- The taps are push top
- The washing machine is front loading and can be reached from the floor
- The tumble dryers are top loading and can be reached from the floor
- There is a wall mounted ironing board
- There is a wall mounted iron
- There are both indoor washing up facilities available
- All washing up sinks have push top taps
- There is an outdoor drying area with one rota dryers
- There is one low level sink in both the indoor and washing up area

Your Recreational Areas

- There is an outdoor children play area
- This is accessible by small path
- There is a single bench overlooking the play area
- The play area has a soft play surface
- This entire area is fenced in

Waste, Fire and Evacuation

- There is one step leading to refuse area
- There is a fence surrounding the compound. All bins on site are residential size bins
- There is a fire triangle located at all water points which has unrestricted access over grass
- The firefighting equipment is accessed over grass
- The assembly points are located in the main car park which is loose gravel and the other is in the far camping field which is grass
- Campers are briefed about the assembly point on arrival. There are clear signs

Miscellaneous Information

- At night there is low level lighting on the outside of all blocks and the rest of the site is dimly lit by hook-up bollards
- The main reception car park can hold at least eight cars
- The overnight carpark can hold at least six cars
- There are a small number of benches dotted around the site

Ready Camp

- There is one car parking space next to each unit. Other cars must be parked next to reception
- There are no designated paths leading to the units, access is all over grass
- Two units on site have a single step up
- Further information can be found at www.readycamp.co.uk