

# Club Sites Access Statement

## Clent Hills Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Clent Hills.

If you require any further information or wish to book online, please visit:  
[www.campingandcaravanningclub.co.uk/clenthills](http://www.campingandcaravanningclub.co.uk/clenthills)

For telephone bookings please call our UK Service Centre on 02476 475426  
Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on  
Wednesday, Saturday: 9:00am – 1:00pm from January to August



## Site Contact Details

Clent Hills Camping and Caravanning Club Site  
Fieldhouse Lane, Romsley, West Midlands, B62 0NH

01562 710 015



## Your Arrival on Site

The nearest train station is 4 miles from site. The nearest bus stop is approx.  $\frac{3}{4}$  mile from site.

There are two brown signs off the B4551, one large & 1 small site sign on entrance.

There is one keypad operated barrier on entry which is automatic on exit. It's locked between 11pm and 7am.

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Visitors' parking is available which is 10m from the main gate and doubles as overnight parking.

The approach road is tarmac.

Arrivals should pull up to 'stop line' marked on the left in the car park. The surface is concrete/tarmac which is reasonably level.

There are also designated visitors' spaces a short, level distance from the reception.

There are no handrails attached to the reception wall.

There are no steps but a gentle incline.

There are potted plants along the path.



### **Your Check In**

Reception is clearly signed for arrivals.

Reception is manned 9am-10:30am then 1pm-6pm.

There are level concrete slabs.

There is a slight lip on the door.

There is good clear floor space in reception.

There is a low-level reception counter.



### **Your Pitch**

Cars can be parked next to most pitches on site.

There are four hardstanding pitches close to the accessible room.

There are many level hardstanding and grass pitches are close to the site road.



### **Travelling Around Site**

There are speed bumps along the main site road.

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At night there is low level lighting on the outside of all blocks and the rest of the site is dimly lit by hook-up bollards.

There are a small number of benches dotted around the site.



### **The Facility Block**

There are two clear, well maintained paths leading to the facilities.

There is a step up into the ladies and gents, there is level access to the family room and the accessible room.

There are two privacy cubicles in the mens and ladies.

All sinks have push button taps.

There are stools in all the showers.

The showers are operated by push buttons in both the men's and ladies.

The family room has a large sink, baby changing facility with shower and toilet.

The showers have a very slight slope.

The facility block has low level, wall mounted lights.



### **The Accessible Facilities**

There is a flat level concrete slab path leading to the accessible facility which are at the rear of the facility block.

There are no handrails leading to the accessible facility.

There is flat level access into the accessible facility which is accessed using a RADAR key.

There are handrails next to the toilet.

There is a larger size flush handle.

There is transfer space on one side of the toilet when handrails are lifted.

The wash basin cannot be reached from the toilet.

The washbasin has normal lever top taps.

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There is a hand dryer located in the room.

The shower is dial operated.

The shower is open access, wet room style, not a cubicle.

The shower head is height adjustable.

The floor is nonslip. There is no hair dryer.

There is an emergency cord next to the toilet and by the shower. Both can be reached from the floor.

The emergency alarm can be heard from both staff pitches but not reception.



## Laundry & Food Preparation Areas

The laundry and food preparation areas both have level access.

The approach path is concrete and tarmac. The taps are push button.

The washing machine and tumble drier are stacked, and both are front loading.

There is an outdoor drying area with a rotary dryer.

There is a covered washing up facility available.

All washing up sinks have push button taps.

There is one low level sink in the washing up area.



## Recreational Areas

There is no recreation room.

There is an outdoor children's play area which is fenced with 2 sprung gates.

This is accessible over grass with no designated path.

The play area has rubber matting.

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### Waste, Water, Fire and Evacuation

The refuse area is level concrete/tarmac.

There are no steps or kerbs restricting access to the refuse area. All bins on site are full height industrial 1100L units.

There is a fire triangle located at all water points which has unrestricted access over grass. The firefighting equipment is accessed over grass.

The assembly points are located in the main car park which is concrete/tarmac and the other is next to the play area.

Campers are briefed about the assembly point on arrival. There are clear signs.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.



"The site was absolutely beautiful! The utilities were superb and extremely clean. Will definitely be back."



"Super clean and tidy site, probably one of the best I have been to. Location is fantastic. Ideal for chilled out breaks with the family or your pets."



"Set in scenic, gentle hills south-west of Birmingham. A beautiful setting with excellent staff and facilities."